Getting Started with Library2Go

How do I access Library2Go (OverDrive) from a computer/web browser?
- Go to our website (www.bismarcklibrary.org)
- Hover over “Digital Media” tab
- Click on “Library2Go-eBooks & Digital Audiobooks”
- Click on Sign In button in upper right corner
- Select Bismarck Public Library from the drop-down menu and click the Sign In button. Enter your library card barcode number without the spaces and click Login button
- You may also choose to sign in with an OverDrive account or sign in with Facebook.
- Additional software is needed to download ebooks and digital audiobooks to a computer. Visit https://app.overdrive.com/ for more information.

How do I access Library2Go (OverDrive) from a mobile device?
- Download the OverDrive app from your device’s app store
- Complete the app setup process
  - Create an OverDrive account by supplying an email address and password
  - Select a Library: Search for Bismarck Veterans Memorial Public Library, then select North Dakota Digital Consortium.

Device setup is a one-time process! Once the OverDrive software has been installed on your device, the OverDrive icon should be on your device’s app screen.

Searching options in Library2Go...
- Use the basic search or advanced search features by clicking on the magnifying glass image in the upper right corner near the Sign In button
- Browse the featured collections on main page
- Browse the various special, ebook, audiobook and video categories under the Collections tab
- Browse other genre and subject categories under the Subjects tab
- Children’s digital titles can be searched under the Kids tab
- Streaming videos collection can be browsed or searched by going to Collections tab and then Screening Room

How long can I keep an ebook, digital audiobook, or video?
- The default is 14 days for an ebook or digital audiobook and 3 days for a video
- Default lending periods can be changed by signing in to Library2Go, going to the My Account drop-down menu, and clicking on Settings. Your changes are automatically saved.
- Lending period can also be changed for a specific item at the time you check it out.
How many items can I download or place on hold?
Your checkout limit is 5 items, and you may have holds placed on 8 items at a time. Both limits apply to any combination of ebooks, digital audiobooks, or streaming videos.

How do I know if an item is available?
Availability information is visible along with the cover image for each item.

An item I want is already in use by another patron. How can I be notified when it's available?
Just click on Place A Hold. You will be asked for your email address. Once the item is available, it will automatically be checked out to you, and you will receive an email letting you know the item is on loan to you and available to download from the Loans page of your Account.

How do I know my position on the waiting list for an item?
Once you’ve placed an item on hold, it will appear on the Holds page of your Account. Each item will display your position number on the list, and how many copies of the title the library holds. Click on the ? for further information.

How can I return an item early?
Early return options will be indicated underneath each item you have checked out on your Loans page. If you have not downloaded the item, simply click on Return under the item on your Loans page. For items that have been downloaded, you will instead see How to Return, which will open a menu explaining where and how to return the item.

I have a library card from another area library. Can I still use Library2Go?
- Go to the Library2Go website (https://ndlibrary2go.overdrive.com)
- Scroll to bottom of page and click on the Member Libraries link
- If your library appears on the list...
  1. Click on Sign In in the upper right corner of the screen.
  2. Select your library from the dropdown list
  3. Provide the sign in credentials when prompted

Questions?
You can access OverDrive Help online at:
https://help.overdrive.com/

You can also contact the Information Desk at 701-355-1480
or complete the Ask A Librarian form on our website
http://www.bismarcklibrary.org/